



World Financial Group Invests in Epygi

World Financial Group (WFG) is a leading financial services organization with offices throughout the United States. WFG strives to assist their customers in reaching their financial goals. They help families grow their wealth by using the most advanced financial services, as well as educating them on saving and investing. Along with providing customers with financial fundamentals, WFG provides specialized services to help their customers plan and prepare for a secure future. WFG's services include college planning, retirement strategies,

business and client solutions and financial needs analysis.

An Office in Search of Reliability
Teleprime, Epygi's Value-Added Integrator, worked with an WFG office located in Oakbrook, Illinois, when they were looking to update their phone system. Creating a personalized experience and close relationship with their clients is a necessity for WFG. Because of this, consistency in reliability and customer accuracy was a requirement for updating their IP phone system. The WFG



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office chose to install the Quadro6L system and pair it with snom 300 handsets, using Comcast as their SIP provider. Choosing the Epygi solution made for a customizable experience, which reduced overall cost and increased employee efficiency.

WFG Sees ROI in Epygi

With the help of Teleprime, and an installation time of just under an hour and a half, WFG was able to add time-based Call Routing, Find Me Follow Me and Voicemail-to-Email features to their phone system. They managed to update their IP phone system and gain additional services to better strengthen their relationship with clients. “We recommended the Epygi solution to the World Financial Group, because we knew Epygi would provide them with the same quality service and reliability that they promise their own customers,” said Anup Manchanda, Vice President of Teleprime. “Epygi was able to provide a variety of features that WFG was interested in to make their business run more smoothly. They are incredibly pleased with their system and Epygi’s outstanding service.”

About Teleprime

In business since 1992, Teleprime delivers best of class turn-key communication solutions for our clients. Their solutions enable their clients to respond at the speed of business, build stronger relationships, and reduce the costs

associated with connecting to their customers. With over 20 years of worldwide experience with signaling, interface, VoIP and IP PBX technologies Teleprime has implemented solutions in over 80 countries worldwide. Teleprime is also a working VoIP and IP PBX research partner with the Illinois Institute of Technology (IIT) in Chicago.

The Quadro series products give their customers the best of both worlds, the reliability of the traditional legacy network and cost efficiency of the IP network.

About Epygi Technologies

Epygi Technologies, Ltd., a worldwide provider of award-winning IP PBXs and gateways supporting small businesses to enterprise’s telephony needs, is a private U.S. company founded in 2000 and headquartered in Plano, Texas. Reliable, secure, easy to install and use, Epygi’s products offer users outstanding benefits and an unparalleled range of features at very economic prices. Customers are able to improve their productivity, lower operating expenses, enhance their image, while affording the latest in telecommunications equipment. Visit us on our website, follow us on Twitter, like our page on Facebook and join our LinkedIn group.



Case Study - World Financial Group (WFG)