



Progressive Medical Office Improves Communications Condition by Choosing Epygi

Based in Arlington Heights, Illinois, UroCare provides their clients with friendly and expert health care, advanced medical technology and information about procedures and tests. UroCare physicians care for urologic issues at all stages of life, including screening of disease and illness prevention.

Quality Care

In 2012, UroCare met with a Value-Added Integrator, Teleprime, to learn more about reliable IP telephony solutions. Teleprime recommended Epygi Technologies and SoTel's SoSimple Usage Program which bundles an Epygi IP PBX, snom handsets and SoTel's SIP service. This quickly became the clear choice for UroCare, because the usage program allows them to pay

a low monthly fee and still own all the necessary equipment instead of paying an upfront cost.

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In less than three hours, Teleprime installed the Quadro6L with snom 300 and 360 IP handsets, affording UroCare the latest IP phone system; therefore, UroCare was able to best serve their growing client base.

Customer First

With the very reliable Quadro IP PBX, UroCare



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was able to have a customized Auto Attendant, which allows their patients to quickly and easily reach the correct person that will be able to help them with their needs. Additionally, the Quadro’s ability to do Call Paging and Many Extensions Ringing ensures that patients’ calls are answered in a timely manner.

UroCare employees get Unified Messaging, so voicemail shows up in their e-mail inbox, Desktop Call Control allows them to control the way their phones work, and features like Find Me Follow Me allows them to have calls track them down wherever they are—at their desk, on their cell phone, or at home if they choose.

“The Epygi phone system enables UroCare to be more productive and empowers their employees. If a patient calls and does reach the after-hours Auto Attendant, they can still dial out to get a person. This permits UroCare to offer the highest level of commitment to their patients, and Epygi helps them achieve their communication goals,” concludes Anup Manchanda, Vice President of Teleprime.

About SoSimple

Leading North American provider of SIP services that leverages distribution of IP telephony products, SoTel Systems introduced their SoSimple usage program to the U.S. marketplace in March of 2011.

The program enables small and medium-sized businesses to receive new VoIP telephony or unified communications platform equipment and business telephones included when they sign a SoTel Systems SIP connection contract.

This program offers companies the opportunity to easily upgrade their phone system, while delivering new technology, more robust solutions with industry-leading service at a lower cost than they were previously paying with their prior dial tone service provider.

About Teleprime

In business since 1992, Teleprime delivers best of class turn-key communication solutions for our clients. Our solutions enable our clients to respond at the speed of business, build stronger relationships, and reduce the costs associated with connecting to their customers. With over 20 years of worldwide experience with signaling, interface, VoIP and IP PBX technologies. Teleprime has implemented solutions in over 80 countries worldwide. Teleprime is also a working VoIP and IP PBX research partner with the Illinois Institute of Technology (IIT) in Chicago. Our products and services include: Voice Services, (PSTN, POTS, SIP trunks and VoIP); Data and connectivity Services, (DSL, Cable, T1 or higher); Small Business PBX (Phone systems – Key systems, IP systems or hybrid); LAN infrastructure (Cat 5e and 6e wiring, Switches, routers, firewall, etc. install and provisioning); IP Cameras for Security and Remote Monitoring. The Quadro series products give our customers the best of both worlds, the reliability of the traditional legacy network and cost efficiency of the IP network.

About Epygi Technologies

Epygi Technologies, Ltd., a worldwide provider of award-winning IP PBXs and gateways supporting small businesses to enterprise’s telephony needs, is a private U.S. company founded in 2000 and headquartered in Plano, Texas. Reliable, secure, easy to install and use, Epygi’s products offer users outstanding benefits and an unparalleled range of features at very economic prices. Customers are able to improve their productivity, lower operating expenses, enhance their image, while affording the latest in telecommunications equipment. Visit us on our website, follow us on Twitter, like our page on Facebook and join our LinkedIn group.



“Connecting Technology to People Worldwide™”



Case Study - UroCare