



Epygi Provides a Cutting-Edge Solution for Orange Cameroon's Conferencing System

Orange is a leading mobile telecom company in France with several locations throughout Europe, the Americas, Asia, the Middle East and Africa. Within Africa, Orange has locations in multiple countries including Botswana, Egypt, Cameroon and Madagascar. In Cameroon, Orange is the largest multimedia mobile operator in the entire country.

Epygi Improves Communication Across Office Locations

After much investigation in 2010, Orange Cameroon selected Epygi's QuadroM32x IP PBXs to be utilized as their internal multimedia conference server. Acf'2i, an Epygi Value-Added Integrator, installed QuadroM32xs in the

organization's two main offices located in Yaoundé and Douala in only two weeks. Because employees are separated between the two offices, it is imperative to have a seamless communication system, thus allowing employees the ability to talk with one another regardless of their location.

Video Conferencing Feature Cuts Down Travel Costs

Orange Cameroon holds weekly meetings for employees; the video conferencing has allowed for staff at both locations to be included in these meetings. "The video-conferencing feature has cut costs for us immensely, because we no longer have to pay for airfare and hotels in order for people to speak face-to-face," says Jean-Bosco



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Kiampi, project manager of Orange Cameroon. With video, conference call users are able to see the current speaker as they talk, and either manually or automatically switch between participants. Additionally, this feature has a one-time license fee unlike many other providers, making this a low total cost of ownership solution. The video conferencing feature is simple, easy and cost effective.

Hot-Standby Keeps Orange Continuously Connected

The installed QuadroM32xs are connected to the Mobile Service Switching Center using ISDN-E1 connections. Both of these locations are equipped with the hot-standby feature which guarantees Orange Cameroon will always have a working phone system. Included in this feature is real-time backup of the systems. This feature is crucial, because it ensures reliable connectivity at all times.

Flexibility of New Features

Epygi has the ability to create new features to meet customers' unique needs because of the company's focus on development as well as gathering integrators' feedback from the field. Epygi created a new feature called Instant Conferencing, which Orange Cameroon implemented in their phone system.

This feature will allow Orange Cameroon mobile subscribers the ability to handle a conferencing session on their mobile phones. Customers will call into a 1-800 number, which is forwarded to the Quadro. The Quadro then asks the caller if they are the participant or the moderator. Once the moderator is connected to the call, the other participants are invited to join. The flexibility of the Instant Conferencing feature allows mobile users to do work on the go, which in turn leads to more effective business.

Moving Forward with Epygi

The incorporation of Epygi's IP PBXs into

their internal network has made business run more smoothly for Orange Cameroon. Orange Cameroon was so satisfied with Epygi's products, they are replacing all of their outdated telephony components from Alcatel-Lucent to Epygi.

About Acf'2i

Acf'2i is an Epygi certified knowledge resource, integrator and reseller located in Marseille, France. Acf'2i is a French leading company specialized in VoIP/ToIP solutions. Our own SIP soft switch platform is interconnected with the major telco operators in France and worldwide. Acf'2i provides SIP accounts and trunks in wholesale and retail for end users as well as SMB corporations in France and overseas. With our web interface, users can easily manage their accounts, balance and activate many additional features. We have specific services for telephony resellers with 99.98% availability and high standard voice quality. Our terminations are available everywhere. We provide DIDs in many countries in accordance with the local telecom authority recommendations. For more information about Acf'2i, please visit their website at www.acf2i.com

About Epygi Technologies

Epygi Technologies, Ltd., a worldwide provider of award-winning IP PBXs and gateways supporting small businesses to enterprise's telephony needs, is a private U.S. company founded in 2000 and headquartered in Plano, Texas. Reliable, secure, easy to install and use, Epygi's products offer users outstanding benefits and an unparalleled range of features at very economic prices. Customers are able to improve their productivity, lower operating expenses, enhance their image, while affording the latest in telecommunications equipment. Visit us on our website, follow us on Twitter, like our page on Facebook and join our LinkedIn group.

