



Fine Dining at Michael Anthony's Restaurant Complemented by Epygi Technologies

A premier destination for partygoers and diners alike, Michael Anthony's Restaurant offers upscale dining with breathtaking views of the Hudson River and downtown Manhattan. Owner Michael Ryan wanted to take advantage of the cost-saving features that a Voice over Internet Protocol (VoIP) telephone system could provide. Michael Ryan approached Wanderlogic, an Epygi Integrator in Jersey City, New Jersey, to discuss this upgrade.

CASE STUDY

Epygi Makes Michael Anthony's Staff More Efficient

The Wanderlogic team, headed by Joe Angeline, CEO, and Tony Dimidis, Installation Manager, was tasked with providing the restaurant and its staff a more efficient way to handle diners' calls. With the Quadro2x and Polycom handsets, Michael Anthony's staff can now handle their huge volume of incoming calls quickly and



efficiently. It is the restaurant's preference to answer all calls as they come in. When this is not possible, the Quadro, via customizable Auto Attendant and call routing to the correct department, help guests to find out directions to the restaurant, hours of operations and information about special events being held at the restaurant.

"We love the Epygi system, because my customers do. They get a system for a price that's unattainable with other systems yet get a rich and full-feature set that most barely touch the surface of. Internally we love Epygi, because our installations go without a hitch, programming the system is second nature and when we do come up against something new, we know we will get the support we need to get the job done," explains Joe Angeline.

Wanderlogic's installation also included installing and integrating the CCTV system, the data network, the wireless Mesh, and stage and pro audio systems for the DJs and live entertainment. Through Control4, Wanderlogic created a solution that uses media scenes, timers and custom buttons to simplify and automate tuning, source control, output destination and zone configurations.

About Wanderlogic

Wanderlogic was founded in 2005 with the intent to provide low voltage custom installations services, which included audio/ video, card access, alarm, and CCTV integration services at the boutique level, providing white glove service with great prices and professional project management. In "Internally we love Epygi, because our installations go without a hitch, programming the system is second nature and when we do come up against something new, we know we will get the support we need to get the job done," explains Joe Angeline.

October 2007, Wanderlogic expanded their offering to include their decade's worth of experience in computer and IT services, VoIP/telephony, remote systems monitoring as well as mesh network design and installation services.

Wanderlogic's ability to use their certified/ cross trained staff to implement many requirements at the same time saved money, streamlined project management and promoted efficient integration between services for their customers. They became sought after for their ability to combine many services into one package. For more information about the company and services offered, please visit www.wanderlogic.com.

About Epygi Technologies

Epygi Technologies, Ltd., a worldwide provider of award-winning IP PBXs and gateways supporting small businesses to enterprise's telephony needs, is a private U.S. company founded in 2000 and headquartered in Plano, Texas. Reliable, secure, easy to install and use, Epygi's products offer users outstanding benefits and an unparalleled range of features at very economic prices. Customers are able to improve their productivity, lower operating expenses, enhance their image, while affording the latest in telecommunications equipment. Visit us on our website, follow us on Twitter, like our page on Facebook and join our Linkedin group.



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