



## Epygi and Acf'2i Deliver a Phone System Network for Employees on the Go

JBY Création, a French designer and manufacturer of residential curtains and drapes serving global markets, employs more than 30 employees in Gardanne, France, and Belgium. Acf'2i, an Epygi certified Value-Added Integrator, located in the south of France, was tasked with finding a modern VoIP system with advanced features that will allow the company to save in their communications costs, give them the ability to have their locations integrated in one system with room to grow in the future and at a cost that would be less than using traditional telecom gear.

Acf'2i proposed and deployed an Epygi Quadro2x IP PBX configured with dual English-French Auto Attendant for handling incoming calls. The Quadro2x allows JBY Création the ability to have multiple simultaneous calls with only one dedicated ADSL link, which is provided by Acf'2i, resulting in lower call costs and eliminated some PSTN lines. The employees of JBY Création were pleased with the excellent quality of the calls managed by the Quadro2x.

### Features for On-The-Go

For sales people who spend most of their time on the road, the Epygi QCM softphones was a perfect solution, allowing each of sales people to now have their own remote extension. Calls from the QCM go through the Quadro2x housed in the main office, thus saving on calls as they do not use their cell phones to call the office. JBY Création also uses the Quadro Unified Fax function, which captures incoming faxes and places them in a voicemail inbox which can be forwarded to email. Thus, each sales person has their own virtual fax number and can receive an email with the fax as an attachment even when they are in a customer's office.

With the call-back feature, sales people instruct the Quadro to call them back on their cell phones when they are away from the office and then allow them to place calls to their

customers as if they are at their office phone dialing. This feature is not only convenient for the sales people but saves JBY Création a lot of money on their roaming cell phone bills.

### About Acf'2i

Acf'2i supports and manages JBY Création's Quadro2x as a service and uses Epygi's Quadro Configuration Console tool (QCC), which is provided to Epygi channels free of charge, to access the units remotely. With QCC, Acf'2i has a global view and the ability to manage all its deployed Quadro IP PBXs. This powerful tool also allows Acf'2i to act rapidly when configuration changes are needed.

Acf'2i is an Epygi certified knowledge resource, integrator and reseller located in Marseille, France. To learn more information about Acf'2i, please visit their website at [www.acf2i.com](http://www.acf2i.com).

### About Epygi Technologies

Epygi Technologies, Ltd., a worldwide provider of award-winning IP PBXs and gateways supporting small businesses to enterprise's telephony needs, is a private U.S. company founded in 2000 and headquartered in Plano, Texas. Reliable, secure, easy to install and use, Epygi's products offer users outstanding benefits and an unparalleled range of features at very economic prices. Customers are able to improve their productivity, lower operating expenses, enhance their image, while affording the latest in telecommunications equipment. Visit us on our website, follow us on Twitter, like our page on Facebook and join our LinkedIn group.

